

# Homeowner Guide

Horizon Pointe in Converse



## Schools

**Masters Elementary School**  
2650 Woodlake Pkwy.  
Converse, TX 78109  
210-945-1150

**Metzger Middle School**  
7475 Binz-Engleman Rd.  
San Antonio, TX 78244  
210-662-2210

**Wagner High School**  
3000 N. Foster Rd.  
San Antonio, TX 78244  
210-662-5000



## Utilities

**Electricity:**  
**CPS Energy®**  
210-353-2222  
cpsenergy.com

**Water:**  
**San Antonio Water System (SAWS®)**  
210-704-7297  
saws.org

**Trash:**  
**Tiger Sanitation**  
210-333-4287  
tigersanitation.com

**Security System:**  
**Guardian Protection**  
800-776-8328  
guardianprotection.com



## Post Office

9155 Schaefer Rd.  
Converse, TX 78109  
800-275-8777



## Hospital

**Methodist Hospital Northeast**  
12412 Judson Rd.  
Live Oak, TX 78233  
210-757-7000



## Homeowner's Association

**Spectrum Association Management**  
17319 San Pedro Ave. #318  
San Antonio, TX 78232  
210-494-0659  
spectrumam.com



## Homeowner Resource

**kbhome.com/myKB**  
(Community/HOA information, home warranty, landscaping care guide and more)



## Police

**Converse Police Dept.**  
402 S. Seguin Ave.  
Converse, TX 78109  
210-658-2322



## Fire

**Converse Fire Dept.**  
602 Toepperwein Rd.  
Converse, TX 78108  
210-658-8900



## After-Hours Emergency Service

**KB Home Hotline:**  
**866-670-1441**

Call for time-sensitive home repairs for your heating, cooling, plumbing and other home-related emergencies (subject to warranty eligibility).



## HVAC Registration

**Register your Carrier® HVAC unit within 90 days of closing:**

By phone: 800-CARRIER

By web:  
<https://productregistration.carrier.com>



## Appliance Registration

**Register your Whirlpool® appliances within 14 days of closing:**

By web:  
<https://register.whirlpool.com/registration>

By phone: 800-344-1274

By mail: Registration card found inside kitchen drawer.

**Plan number: S22593**