

# Homeowner Guide

The Overlook at Medio Creek in San Antonio



## Schools

**Mary Burns Michael Elementary School**  
3155 Quiet Plain Dr.  
San Antonio, TX 78245  
210-397-3900

**Robert Vale Middle School**  
2120 N. Ellison Dr.  
San Antonio, TX 78251  
210-397-5700

**John Paul Stevens High School**  
600 N. Ellison Dr.  
San Antonio, TX 78251  
210-397-6450



## Post Office

702 Richland Hills  
San Antonio, TX 78245  
210-543-8237



## Police

**Bexar County Sheriff's Office  
West Patrol Substation**  
6825 Cagnon Rd.  
San Antonio, TX 78252  
210-335-6000  
[www.bexar.org](http://www.bexar.org)



## Homeowner's Association

**RealManage**  
12500 San Pedro Ave., Ste. 325  
San Antonio, TX 78216  
866-473-2573  
[www.realmanage.com](http://www.realmanage.com)



## Homeowner Resource

[www.kbhome.com/myKB](http://www.kbhome.com/myKB)  
(Community/HOA information, home warranty, landscaping care guide and more)



## Utilities

**Electricity:**  
**CPS Energy®**  
210-353-2222  
[www.cpsenergy.com](http://www.cpsenergy.com)

**Water:**  
**San Antonio Water System (SAWS®)**  
210-704-7297  
[www.saws.org](http://www.saws.org)

**Garbage:**  
**Tiger Sanitation®**  
210-333-4287  
[www.tigersanitation.com](http://www.tigersanitation.com)

**Security System:**  
**Guardian Protection**  
800-776-8328  
[www.guardianprotection.com](http://www.guardianprotection.com)



## Fire Station

**Bexar County ESD No. 2**  
210-688-2116  
[www.bc2fd.org](http://www.bc2fd.org)



## Hospital

**CHRISTUS® Santa Rosa Hospital - Westover Hills**  
11212 Hwy. 151  
San Antonio, TX 78251  
210-703-8000



## HVAC Registration

**Register your Carrier® HVAC unit within 90 days of closing:**  
By phone: 800-CARRIER  
By web:  
[productregistration.carrier.com](http://productregistration.carrier.com)



## After-Hours Emergency Service

**KB Home Hotline:**  
**866-670-1441**  
Call for time-sensitive home repairs for your heating, cooling, plumbing and other home-related emergencies (subject to warranty eligibility).



## Appliance Registration

**Register your Whirlpool® appliances within 14 days of closing:**  
By web:  
[register.whirlpool.com/registration](http://register.whirlpool.com/registration)  
By phone: 800-344-1274  
By mail: Registration card found inside kitchen drawer.  
**Plan number: S22593**

888-KB-HOMES | [kbhome.com](http://kbhome.com)

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