



# Homeowner Guide

**Tucker Place**  
Sales Center - 919-768-7989

## Utilities

**GAS:**  
**Dominion Energy®**  
877-776-2427  
dominionenergy.com

**ELECTRIC:**  
**Wake EMC®**  
919-863-6300  
wemc.com

**WATER/SEWER/  
TRASH/RECYCLING:**  
**City of Raleigh**  
919-996-3245  
publicutilityinfo@raleighnc.gov  
raleighnc.gov/services/water-and-sewer  
raleighnc.gov/departments/solid-waste-services

**INTERNET/CABLE/PHONE:**  
**Spectrum**  
888-406-7063  
spectrum.com

## Police

**Raleigh Police Dept.**  
6716 Six Forks Rd., Raleigh, NC 27615  
919-996-3335  
raleighnc.gov/police

## Fire

**Raleigh Fire Dept.**  
310 W. Martin St., Ste. 200  
Raleigh, NC 27601  
919-996-6392  
raleighnc.gov/fire

## Post Office

6320 Capital Blvd., Ste. 120  
Raleigh, NC 27616  
919-878-8525  
postallocations.com/  
nc/raleigh/raleigh

## Chamber of Commerce

**Raleigh Chamber of Commerce**  
800 S. Salisbury St., Raleigh, NC 27601  
919-664-7000  
raleighchamber.org

## Homeowner's Association

**Sovereign & Jacobs**  
2530 Meridian Pkwy.  
Durham, NC 27713  
904-461-5556  
sovereign-jacobs.com

## Library

**Northeast Regional Library**  
14401 Green Elm Ln.  
Raleigh, NC 27614  
919-570-7166  
wakegov.com/  
departments-government/libraries/  
locations/northeast-regional-library

## Medical

**WakeMed North Hospital  
Emergency Dept.**  
10000 Falls of Neuse Rd.  
Raleigh, NC 27614  
919-350-8000  
wakemed.org/  
location/north-hospital-er

**WakeMed Primary Care**  
2930 Forestville Rd.  
Raleigh, NC 27616  
919-235-6586  
wakemed.org/location/primary-care-forestville-crossing

## Recreation

**Raleigh Parks, Recreation  
and Cultural Resources**  
222 W. Hargett St., Ste. 608  
Raleigh, NC 27604  
919-996-3285  
raleighnc.gov/departments/parks-recreation-and-cultural-resources

## DMV

**Ligon Mill Business Park  
License Plate Agency**  
2012 S. Main St., Ste. 502  
Wake Forest, NC 27587  
919-554-0770  
ncdot.gov/dmv

**Driver's License Office**  
2431 Spring Forest Rd., Ste. 101  
Raleigh, NC 27615  
919-855-6877  
ncdot.gov/dmv

## Taxing Authority

**Wake County Dept.  
of Tax Administration**  
301 S. McDowell St.  
Raleigh, NC 27601  
919-856-5400  
taxhelp@wakegov.com  
wakegov.com

**By Mail:**  
P.O. Box 2331  
Raleigh, NC 27602

**Tax Rate:**  
0.8665% of the appraisal value of the property\* (combined town and county rate)

## KB Home Warranty

919-768-7980  
ralcustomerservice@kbhome.com

## MyKB

- Appointment reminders
  - Maintenance notifications
  - Seasonal home maintenance
  - Warranty documents
- [kbhome.com/mykb](http://kbhome.com/mykb)

888-KB-HOMES | [kbhome.com](http://kbhome.com)

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\*Real estate taxes for homes are determined by multiplying the annual local tax rate by the appraised value of the property, which value may not be the purchase price of the property. It is advisable for buyers to contact the local tax assessor's office for the most current information as it is subject to change.

