

Homeowner Guide

Lake Lucerne in Winter Haven



Utilities

Electric:
TECO® Energy
863-299-0800

Water/Sewer/Trash/Recycling:
City of Winter Haven
863-291-5678
www.mywinterhaven.com



Hospitals

Winter Haven Hospital
200 Ave. F NE
Winter Haven, FL 33881
863-293-1121

Winter Haven Women's Hospital
101 Ave. O SE
Winter Haven, FL 33880
863-294-7010



Library

Kathryn L. Smith Memorial Library
325 Ave. A NW
Winter Haven, FL 33881
863-291-5880



Police

Winter Haven Police
125 N. Lake Silver Dr.
Winter Haven, FL33881
863-291-5858



Post Office

Florence Villa Post Office
1401 1st St. N.
Winter Haven, FL 33881
800-275-8777

To obtain mailbox key,
please bring photo ID
and closing disclosure
for proof of ownership.



Fire

**Winter Haven Fire Dept.
(Station 2)**
4700 Lucerne Park Rd.
Winter Haven, FL 33881
863-298-7881



Taxing Authority

Tax Collector for Polk County
658 Hwy. 60
Lake Whales, FL 33853
863-534-4700



Homeowner's Association

Empire Management Group
770 Almond St.
Clermont, FL 34711

Contact:
Joyce Ware
352-554-8211, ext. 8211
jware@empirehoa.com

Your Important Information:

KB Home Customer Service - 800-305-2246

888-KB-HOMES | kbhome.com

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