



# Homeowner Guide

Casa Verde Ridge  
Sales Center - 210-301-2998



## Schools

**Luckey Ranch Elementary School**  
12045 Luckey River  
San Antonio, TX 78252  
830-931-2243, ext. 2605

**Loma Alta Middle School**  
266 CR-381, San Antonio, TX 78253  
830-931-2243, ext. 4300

**Creek View High School**  
308 CR-381, San Antonio, TX 78253  
830-931-2243



## Utilities

**ELECTRIC:**  
**CPS Energy®**  
210-353-2222  
cpsenergy.com

**WATER:**  
**San Antonio Water System (SAWS®)**  
210-704-7297  
saws.org

**TRASH:**  
**Frontier Waste Solutions**  
210-807-8555  
frontierwaste.com/residential-trash-pickup-service/

**SECURITY SYSTEM:**  
**Guardian Protection**  
800-776-8328  
guardianprotection.com



## Post Office

702 Richland Hills  
San Antonio, TX 78245  
210-543-8237



## Police

**Bexar County Sheriff's Office,**  
**West Patrol Substation**  
6825 Cagnon Rd.  
San Antonio, TX 78252  
210-335-6000  
bexar.org



## Fire

**Bexar County ESD No. 2**  
10694 Marbach Rd.  
San Antonio, TX 78245  
210-688-2406  
bc2fd.org



## Medical

**Luckey Ranch Clinic**  
11930 US-90 #110  
San Antonio, TX 78245  
210-431-6255

**CHRISTUS® Santa Rosa Hospital -**  
**Westover Hills**  
11212 Hwy. 151  
San Antonio, TX 78251  
210-703-8000



## Homeowner's Association

**Lifetime HOA Management**  
18587 Sigma Rd., Ste. 220  
San Antonio, TX 78258  
210-504-8484  
lifetimehoamanagement.com



## Homeowner Resource

**kbhome.com/myKB**  
(Community/HOA information, home warranty, landscaping care guide and more)



## After-Hours Emergency Service

**KB Home Hotline: 866-670-1441**  
Call for time-sensitive home repairs for your heating, cooling, plumbing and other home-related emergencies (subject to warranty eligibility).



## HVAC Registration

**Register your Carrier® HVAC unit within 90 days of closing:**  
By phone: 800-CARRIER  
By web: productregistration.carrier.com



## Appliance Registration

**Register your Whirlpool® appliances within 14 days of closing.**  
By web:  
<https://register.whirlpool.com/registration>  
By phone: 800-344-1274  
By mail: Registration card found inside kitchen drawer  
**Plan number: S22593**



## KB Home Warranty

866-670-1441  
sanantoniocs@kbhome.com



## KB Home App

Your convenient go-to resource for:

- Appointment reminders
- Maintenance notifications
- Seasonal home maintenance
- Warranty documents

[kbhome.com/customer-app](http://kbhome.com/customer-app)

888-KB-HOMES | [kbhome.com](http://kbhome.com)

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