



# Homeowner Guide

Biltmore

Sales Center - 919-768-7989

## Utilities

**Electric:**  
**Duke Energy®**  
800-452-7575

**Trash:**  
**GFL Environmental**  
919-996-3245

**Sewer/Water:**  
**Raleigh Public Utilities**  
919-996-3245

**Internet/Cable/Phone:**  
**Spectrum**  
833-267-6094

## Library

**Southeast Regional Library**  
908 7th Ave., Garner, NC 27529  
919-662-2250

## DMV

222 Forest Hill Dr.  
Garner, NC 27529  
919-662-4366

## Post Office

311 New Bern Ave.  
Raleigh, NC 27601  
800-275-8777

## Police

**Raleigh Police Dept.**  
**Southeast District**  
2800 Rock Quarry Rd.  
Raleigh, NC 27610  
919-996-3335

**Wake County Sheriff's Office**  
330 S. Salisbury St.  
Raleigh, NC 27601  
919-856-6900

## Fire

**Raleigh Fire Station 10**  
2711 Sanderford Rd.  
Raleigh, NC 27610  
919-996-6115

## Medical

**WakeMed Garner Healthplex**  
400 US-70 East, Garner, NC 27529  
919-662-5001

## Chamber of Commerce

**Greater Raleigh Chamber of Commerce**  
800 S. Salisbury, Raleigh, NC 27601  
919-664-7000

## Homeowner's Association

**PPM Inc.**  
11010 Raven Ridge Rd.  
Raleigh, NC 27614  
919-848-4911

## Taxing Authority

**City of Raleigh and Wake County Tax Administration**  
301 S. McDowell St., Ste. 3800  
Raleigh, NC 27601  
919-856-5400  
Wakegov.com

Tax Rate: 0.8721% of the assessed value of the property\* (Combined City/County Rate)

### Notes:

## KB Home Warranty

919-768-7980  
ralcustomerservice@kbhome.com

## KB Home App

Your convenient go-to resource for:

- Appointment reminders
- Maintenance notifications
- Seasonal home maintenance
- Warranty documents

[kbhome.com/customer-app](http://kbhome.com/customer-app)

888-KB-HOMES | kbhome.com

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\*Real estate taxes for homes are determined by multiplying the annual local tax rate by the appraised value of the property, which value may not be the purchase price of the property. It is advisable for buyers to contact the local tax assessor's office for the most current information as it is subject to change.

