



# Homeowner Guide

**Richland Reserve**  
Sales Center - 919-768-7989

## Utilities

**ELECTRIC:**  
**Duke Energy®**  
800-521-2232  
duke-energy.com

**WATER/SEWER/  
TRASH/RECYCLING:**  
**City of Raleigh**  
919-996-3245  
publicutilityinfo@raleighnc.gov  
raleighnc.gov/services/water-and-sewer  
raleighnc.gov/departments/solid-waste-services

**INTERNET/CABLE/PHONE:**  
**Spectrum**  
888-406-7063  
spectrum.com

## Police

**Wake Forest Police Dept.**  
745 Merritt Capital Dr., Ste. 113  
Wake Forest, NC 27587  
919-554-6150  
wakeforestnc.gov/police

## Fire

**Wake Forest Fire Dept.**  
420 Elem Ave.  
Wake Forest, NC 27587  
919-556-1966  
wakeforestnc.gov/fire

## Post Office

6320 Capital Blvd., Ste 120  
Raleigh, NC 27616  
919-878-8525

## Library

**Northeast Regional Library**  
14401 Green Elm Ln.  
Raleigh, NC 27614  
919-570-7166  
wakegov.com/departments-government/libraries/locations/northeast-regional-library

## Recreation

**Wake Forest Parks, Recreation and Cultural Resources**  
701 Harris Rd.  
Wake Forest, NC 27587  
919-435-9560  
wakeforestnc.gov/parks-recreation-and-cultural-resources

## Medical

**WakeMed North Hospital Emergency Dept.**  
10000 Falls of Neuse Rd.  
Raleigh, NC 27614  
919-350-8000  
wakemed.org/location/north-hospital-emergency-department

**WakeMed Primary Care**  
10010 Falls of Neuse Rd., Ste. 300  
Raleigh, NC 27616  
919-848-6946  
wakemed.org/location/primary-care-north-raleigh

## Chamber of Commerce

**Wake Forest Area Chamber of Commerce**  
350 S. White St.  
Wake Forest, NC 27587  
919-556-1519  
wakeforestchamber.org

## DMV

**Driver's License Office**  
2431 Spring Forest Rd., Ste. 101  
Raleigh, NC 27615  
919-855-6877  
ncdot.gov/dmv

## Homeowner's Association

**Sovereign and Jacobs**  
2530 Meridian Pkwy.  
Durham, NC 27713  
904-461-5556

## Taxing Authority

**Wake County Dept. of Tax Administration**  
301 S. McDowell St.  
Raleigh, NC 27601  
919-856-5400  
taxhelp@wakegov.com  
wakegov.com  
**By Mail:**  
P.O. Box 2331, Raleigh, NC 27602  
**Tax Rate:**  
1.041% of the appraised value of the property\*

## KB Home Warranty

919-768-7980  
ralcustomerservice@kbhome.com

## MyKB

- Appointment reminders
  - Maintenance notifications
  - Seasonal home maintenance
  - Warranty documents
- [kbhome.com/mykb](http://kbhome.com/mykb)

888-KB-HOMES | [kbhome.com](http://kbhome.com)

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\*Real estate taxes for homes are determined by multiplying the annual local tax rate by the appraised value of the property, which value may not be the purchase price of the property. It is advisable for buyers to contact the local tax assessor's office for the most current information as it is subject to change.

